



Starting  
with me



Rob Wait  
& Carol  
Eveson



# Introducing...



Rob Wait



Carol Eveson

# What usually happens?



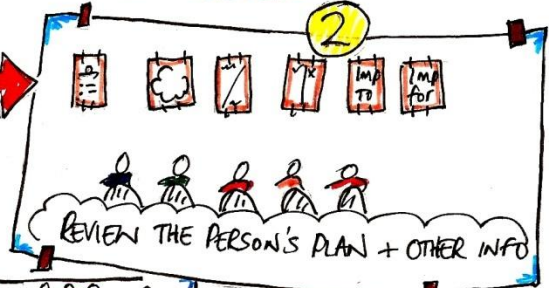
# Individual Service Design



# Starts with the person

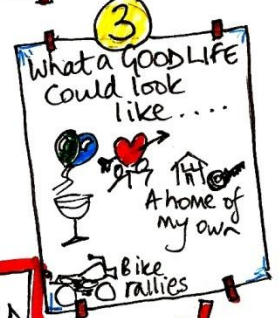


INDIVIDUAL SERVICE DESIGN - is not about finding a perfectly fitting set of services - it's about designing support that's RIGHT for the person.



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HOW DOES THIS FIT WITH	ON MY OWN	SUPPORT TENANT	ADULT PLACEMENT	GROUP HOME
MY PLAN				
A GOOD LIFE				
WHO I MAY LIVE WITH				
WHERE I MAY LIVE				
HOW I SPEND MY DAY				
PRACTICAL COST				



8

A TYPICAL WEEK

M		
T	3	
W		
Th		
F	2	6
S		
Sa		



4

WHO I MAY WANT TO LIVE WITH

What to look for	What to avoid

7

SUPPORT

THINGS I DO ON MY OWN	WHEN I NEED TO CALL ON SUPPORT	NEED GUIDANCE WITH	PRACTICAL AND PHYSICAL ASSISTANCE



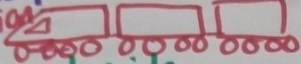

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WHERE I MIGHT LIVE


AREA/ LOCATION	TYPE OF PROPERTY
WHAT DOES IT NEED TO BE LIKE?	ANY ADAPTATIONS


# Where James might live




area/location  
train station   
 Countryside


few or no neighbours -  
no children

~~~~ away from schools +  
playgrounds


Glos, Cirencester, Stroud  
Forest of Dean 


type of property


~~~~  
not a flat

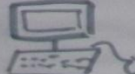
 ✓  
small house

What does it need to be like?

 x 2 bedrooms  
so staff can sleep  
in.

 shed / garage

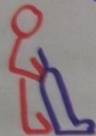
 enclosed  
garden  
- patio not grass

 Office - could be  
in 2nd bedroom

any adaptations?  
- assistive technology?

# Support

things James can do alone



Cleaning, changing bed, hoovering



Gardening, flowers in pots, taking rubbish, cleaning yard



peeling vegetables



showering, shaving, looking after yourself, dressing



Making drinks

when James needs to call on support

needs guidance with.....



timing things when cooking, reading + weigh ingredients, checking it is cooked



weigh ingredients, checking it is cooked



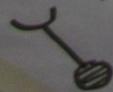
Sizes of clothes



using washing machine, dishwasher, microwave, oven



mobile phone, putting numbers in - (? 02), pay as you go, texting

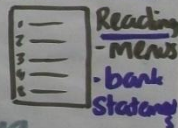


rules for metal detecting

practical + physical assistance.



budgeting



food shopping



James' TV Guide, setting up to record



e-mail, web cam, writing letters



Mail, bills, form filling



Planning holiday-saving going.



Ironing reading books



homework from college

# Rob's Story



# Benefits of Individual Service Design



# Benefits to.....



Rob and other  
people receiving  
support



Gloucestershire  
County council and  
other local  
authorities/ health

# Any questions?



Life goes on.....

